



WORKING WITH AN INTERPRETER

Ensure Effective Communication

1

STARTING THE SESSION

- Allow the interpreter to start by sharing their name and ID.
- Record this information.
- Introduce yourself to the interpreter and outline the session goals.
- Introduce yourselves to the limited English proficient, Deaf, or Hard-of-Hearing individual.

2

DURING THE SESSION

- Address the individual directly, not the interpreter.
- Use clear, short sentences. Speak slowly when sharing complex information, pausing for clarity.
- Avoid jargon; explain specialized terms simply.
- Don't interrupt the interpreter or ask for their opinion.

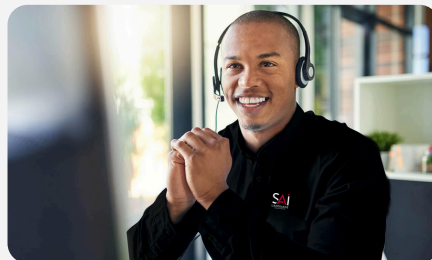
3

ENDING THE SESSION

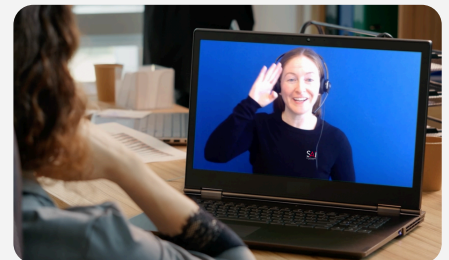
- Confirm the individual's understanding and address any questions.
- Allow the interpreter to interpret fully before concluding.



On-site Interpreter



Phone Interpreter



Video Interpreter